



## **Educational Video and Infographics Now Available to Providers: Telemedicine and Telehealth Delivery of Behavioral Health Medicaid**

### [TMHP LEARNING AND INFOGRAPHICS](#)

As mandated by House Bill 4, passed by the 87th Legislature, Regular Session 2021, the Texas Health and Human Services Commission, or HHSC, implemented changes to most Medicaid behavioral health medical policies.

These changes allow for the delivery of behavioral health services by synchronous audiovisual or synchronous telephone audio-only technology, henceforth referred to as audiovisual and audio only technology, if this delivery method is determined to be clinically appropriate and safe and is agreed to by the person receiving the services.

**These changes took effect on September 1st, 2022.**

To assist providers in understanding the changes, HHSC has created two infographics that highlight the services that may be provided using these modes of delivery. Each infographic shows the service

group, service type, procedure codes for each service, and key information about additional requirements for delivering the service.

Additionally, HHSC has also created an instructional video outlining the new requirements for permanent audio-only delivery of some behavioral health services, as well as examples of clinical scenarios demonstrating how requirements can be met. Providers can find that video on the TMHP YouTube channel, located here: [TMHP YouTube Video - Policy Update: Telemedicine/Telehealth Delivery of Behavioral Health Services](#)

More information can also be found in the Texas Medicaid Provider Procedures Manual [TMHP TMPPM](#)