How to Check a Secure Email

Below are the steps needed to check a secure email sent by ValueOptions.

1. Start by checking the email inbox where the secure message was sent by ValueOptions. This secure email may appear in the inbox, junk or the spam section of the email inbox. In the example below the secure email is found in the junk or spam section of the email inbox.

2. Next open the email and click on the “Open Message” button.
3. If the account has been registered type the password and click “Sign In” as shown below. If the account has not been registered see Step 4.

4. Next create a password using the password rules below and re-enter the new password. Then click on the “Register” button.
5. Now you will be logged into and will be able to send and receive secure emails.

Questions

Questions regarding technical assistance about secure email should be directed to ZixCorp by emailing support@zixcorp.com.