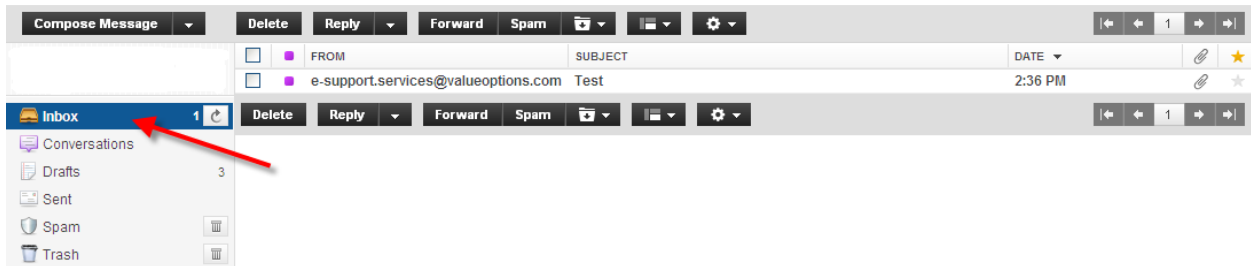


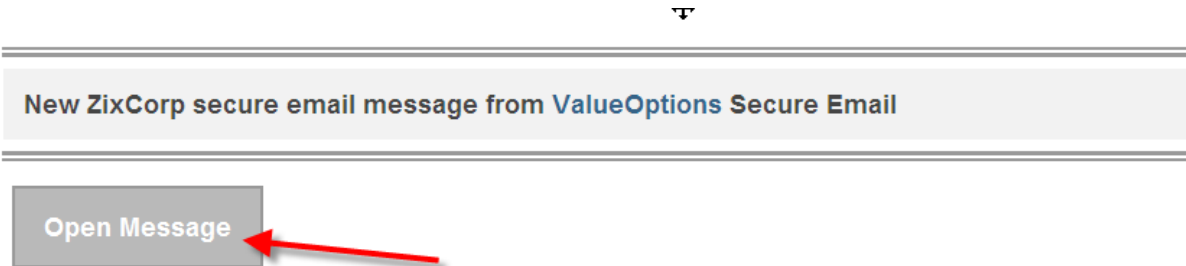
How to Check a Secure Email

Below are the steps needed to check a secure email sent by ValueOptions.

1. Start by checking the email inbox where the secure message was sent by ValueOptions. This secure email may appear in the inbox, junk or the spam section of the email inbox. In the example below the secure email is found in the junk or spam section of the email inbox.



2. Next open the email and click on the "Open Message" button.



To view the secure message, click Open Message.
The secure message expires on Aug 14, 2012 @ 12:06 PM (GMT).
Do not reply to this notification message; this message was auto-generated by the sender's security system. To reply to the sender, click Open Message.
If clicking Open Message does not work, copy and paste the link below into your Internet browser address bar.
<https://securemail-valueoptions.com/s/e?m=ABBUdoM82J77orTdTE78rQkp&em=landry%5ftavis%40yahoo%2ecom>
Want to send and receive your secure messages transparently?
[Click here](#) to learn more.

3. If the account has been registered type the password and click "Sign In" as shown below. If the account has not been registered see Step 4.

VALUEOPTIONS®
Innovative Solutions. Better Health.

Welcome to the ValueOptions Secure Email Message Center

Email Address:
e-support@yahoo.com

Password:

Sign In

Forgot your password? **Reset**

New to secure email? **Register**

Need more assistance? **Help**

Want to receive your secure messages directly in your inbox? [Learn more.](#)

For technical issues with the usage of this secure messaging portal, please email support@zixcorp.com.
For all other inquires, please contact your normal ValueOptions support number.

4. Next create a password using the password rules below and re-enter the new password. Then click on the "Register" button.

VALUEOPTIONS®
Innovative Solutions. Better Health.

Register Account
Register below for your mailbox to send and receive secure messages.

Email Address:
e-support.@yahoo.com

Password:

Re-enter Password:

Cancel **Register**

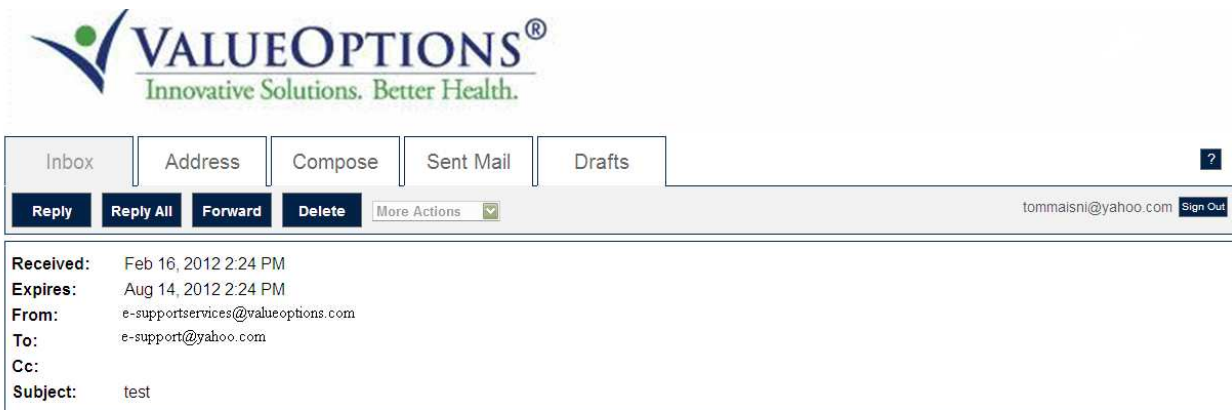
Password Rules
Passwords must be at least 6 characters in length, and meet 2 of the following conditions:

- Contain both alphabetic and numeric characters
- Contain both uppercase and lowercase characters
- Contain at least one special character, such as: ~!@#\$\$%^&

Want to receive your secure messages directly in your inbox? [Learn more.](#)

For technical issues with the usage of this secure messaging portal, please email support@zixcorp.com.
For all other inquires, please contact your normal ValueOptions support number.

5. Now you will be logged into and will be able to send and receive secure emails.



The screenshot shows the ValueOptions logo at the top with the tagline "Innovative Solutions. Better Health." Below the logo is a navigation bar with buttons for "Inbox", "Address", "Compose", "Sent Mail", and "Drafts". A secondary bar contains action buttons: "Reply", "Reply All", "Forward", "Delete", and "More Actions" (with a dropdown arrow). The user's email address "tommaisni@yahoo.com" and a "Sign Out" button are visible on the right. The main content area displays the following email details:

Received: Feb 16, 2012 2:24 PM
Expires: Aug 14, 2012 2:24 PM
From: e-supportservices@valueoptions.com
To: e-support@yahoo.com
Cc:
Subject: test

Thank You,
Vicki
EDI Help Desk
ValueOptions
e-Support Services Help Line
Phone: 888-247-9311 (8am-6pm EST, M-F)
Fax: 866-698-6032
e-Mail: e-supportservices@valueoptions.com

This message was secured by ZixCorp®.
To reach ZixCorp, go to: <http://www.zixcorp.com>

Questions

Questions regarding technical assistance about secure email should be directed to ZixCorp by emailing support@zixcorp.com.